

# IMPORTANT MESSAGE

for Piedmont Natural Gas Customers



Do you mail your payments?



**Our payment address has changed.  
The new address for payments is:**

Piedmont Natural Gas  
P.O. Box 1246  
Charlotte, NC 28201-1246

*Visite [piedmontng.com](http://piedmontng.com) para ver  
la versión completa en español.*



Piedmont  
Natural Gas



#### WHAT SHOULD YOU DO?

- **If you mail your payments** – please send your payments to the new address starting immediately.
- **If you use bill pay services provided by your bank to mail payments** – please contact your bank immediately and provide the new address.



#### IF YOU PAY ONLINE:

Customers who pay online directly at [piedmontng.com](http://piedmontng.com), and customers who pay through automatic bank draft, via phone or at a pay station will not be affected by this change.



#### TIRED OF MAILING YOUR PAYMENT?

Visit [piedmontng.com](http://piedmontng.com) and click on “Make a Payment” to see all of our other convenient payment options.